IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Simmons et al.

Application number: 10/711,729

Filed: September 30, 2004

For: A METHOD AND APPARATUS FOR ASSOCIATING

TICKETS IN A TICKET HIERARCHY

Attorney Docket No.: 2006579-0255 (CTX-124)

Art Unit: 2136

Confirmation No.: 5728

Examiner: Cervetti, David Garcia

VIA EFS WEB FILING – WWW.USPTO.GOV

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

INTRODUCTORY COMMENTS

This Response is filed responsive to the non-final Office Action dated June 6, 2008. In view of the comments set forth below, Applicants respectfully urge reconsideration, withdrawal of the outstanding rejections and allowance of the claims.

Amendments to the Specification are discussed on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims, which begins on page 6 of this paper.

Remarks/Arguments begin on page 9 of this paper